

Hospitality & Business Management School

Competency Certificate

This is to certify that

Baboloki Kgosidialwa

Successfully completed training in

CRM	Client Relations
COM	Communications
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ACT	Activity Scheduling

and is a competent user of the CiMSO software suite Version 3.87

Jean Francois le Roux Manager: Operations 28 October 2013



Cheryl le Roux
Product Development Manager

Certificate 1307