

Hospitality & Business Management School

Competency Certificate

This is to certify that

Juan Claassen

Successfully completed training in

CRM	Client Relations
COM	Communications
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

and is a competent user of the CiMSO software suite Version 3.87

Jean Francois le Roux Manager: Operations 05 September 2013



Cheryl le Roux

Cheryl le Roux
Product Development Manager
Certificate 1302