



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Karina Nekulu Ndapandula Iiyambo

Successfully completed training in

CRM	Client Relations
COM	Communications
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
Cimso software suite Version 3.86**

Jean Francois le Roux
Manager: Operations
14 December 2012



Cheryl le Roux
Product Development Manager
Certificate 1225