



# Competency Certificate

This is to certify that

**Amalia Stephanus**

**Successfully completed training in**

CRM	Customer Relations
COM	Communications
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
CimSO software suite Version 3.86**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux  
Manager: Operations  
14 December 2012



**Hospitality & Business** Skills Development Administrator  
**Management School**

A handwritten signature in black ink, appearing to read "Keishia Robinson".

Keishia Robinson  
Certificate 1221