

Hospitality & Business Management School

## **Competency Certificate**

This is to certify that

## Njahi Connilia Malumo

## Successfully completed training in

| CRM | Client Relations |
|-----|------------------|
| COM | Communications   |
| STO | Stock Control    |
| SPR | Procurement      |
| TRE | Retail Sales     |
| TRR | Restaurant Sales |
| HRE | Reservations     |
| HFO | Front Office     |

and is a competent user of the CiMSO software suite Version 3.86

Jean Francois le Roux Manager: Operations 01 December 2012



Cheryl le Roux
Product Development Manager

Certificate 1213