Hospitality & Business
Management School

Competency Certificate

This is to certify that

Carmen van Staden

Successfully completed training in

CRM	Client Relations
COM	Communications
FTR	Transactions
FRE	Financial Reporting
HRE	Reservations
HFO	Front Office

and is a competent user of the
CiMSO software suite Version 3.86

Jean Francois le Roux
Manager: Operations
23 April 2012

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL *

Cheryl le Roux
Product Development Manager
Certificate 1179