



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Lee-Aan Olivier

Successfully completed training in

| | |
|-----|------------------|
| CRM | Client Relations |
| FDR | Debtors Control |
| FTR | Transactions |
| HRE | Reservations |
| HFO | Front Office |

**and is a competent user of the
CIMSO software suite Version 3.86**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux
Manager: Operations
23 April 2012



A handwritten signature in blue ink, appearing to read 'Cheryl le Roux'.

Cheryl le Roux
Product Development Manager
Certificate 1138