

Hospitality & Business Management School

Competency Certificate

This is to certify that

Emgard Uazukuani

Successfully completed training in

CRM Client Relations
COM Communications
HRE Reservations

and is a competent user of the CiMSO software suite Version 3.86

Jean Francois le Roux Manager: Operations 23 April 2012



Cheryl le Roux Product Development Manager

Certificate 1112