



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Athena Otsile

Successfully completed training in

CRM Client Relations

**and is a competent user of the
CimSO software suite Version 3.86**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
23 April 2012



A handwritten signature in blue ink, appearing to read "le Roux".

Cheryl le Roux
Product Development Manager
Certificate 1101