

Hospitality & Business Management School

Competency Certificate

This is to certify that

Armstrong Musisanyani

Successfully completed training in

CRM Client Relations HFO Front Office

and is a competent user of the CiMSO software suite Version 3.86

Jeen Francois le Roux Manager: Operations 23 April 2012



Cheryl le Roux Product Development Manager Certificate 1100