

Hospitality & Business Management School

Competency Certificate

This is to certify that

Jason Hardisty

Successfully completed training in

| TRE | Retail Sales |
|-----|------------------------------|
| TRR | Restaurant Sales |
| TGA | Gallery Sales |
| HRE | Reservations |
| HFO | Front Office |
| HSK | Housekeeping |
| WST | Workshop and Service Tickets |
| ASP | Spa Scheduling |
| AGO | Golf Management |
| ACT | Activity Scheduling |
| REA | Real Estate Register |
| RLE | Leasing Control |
| RTS | Timeshare Operations |
| MDB | Database Maintenance |

and is a competent user of the CiMSO software suite Version 3

Jean Francois le Roux Manager: Operations 23 April 2012



Cheryl le Roux Product Development Manager Certificate 1097