



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Anna Onen

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office
MDB	Database Maintenance

**and is a competent user of the
CIMSO software suite Version 3.86**

Jean Francois le Roux
Manager: Operations
23 April 2012



Cheryl le Roux
Product Development Manager
Certificate 1078