

Hospitality & Business Management School

Competency Certificate

This is to certify that

Etienne Coetzee

Successfully completed training in

CRM Client Relations
COM Communications
HRE Reservations
HFO Front Office

and is a competent user of the CiMSO software suite Version 3.86

Jean Francois le Roux Manager: Operations 18 October 2011



Cheryl le Roux Product Development Manager Certificate 1037