

Hospitality & Business Management School

Competency Certificate

This is to certify that

Robin Williams

Successfully completed training in

CRM Client Relations
HRE Reservations
HFO Front Office

and is a competent user of the CiMSO software suite Version 3.85

Jean Francois le Roux Manager: Operations 21 September 2011



Cheryl le Roux Product Development Manager Certificate 1033