Hospitality & Business
Management School

Competency Certificate

This is to certify that

Melanie Vorster

Successfully completed training in

CRM	Client Relations
HRE	Reservations
HFO	Front Office

and is a competent user of the
CiMSO software suite Version 3.85

Jean Francois le Roux
Manager: Operations
21 September 2011

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL

Cheryl le Roux
Product Development Manager
Certificate 1002