Hospitality & Business
Management School

# Competency Certificate

This is to certify that

## Mauritz Nortje

**Successfully completed training in**

| | | | |
|---|---|---|---|
| CRM | Client Relations | COM | Communications |
| CME | Membership | FDR | Debtors Control |
| FCR | Creditors Control | FTR | Transactions |
| FGL | General Ledger | FAS | Asset Register |
| FRE | Financial Reporting | STO | Stock Control |
| SPR | Procurement | TRE | Retail Sales |
| TRR | Restaurant Sales | TGA | Gallery Sales |
| HRE | Reservations | HFO | Front Office |
| HSK | Housekeeping | WST | Workshop and Service Tickets |
| ASP | Spa Scheduling | AGO | Golf Management |
| ACT | Activity Scheduling | REA | Real Estate Register |
| RLE | Leasing Control | RTS | Timeshare Operations |
| MDB | Database Maintenance | | |

**and is a competent user of the**
**CiMSO software suite Version 3**

Jean Francois le Roux
Manager: Operations
30 March 2011

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL * CiMSO

Cheryl le Roux
Product Development Manager
Certificate 972