



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Andrew Marshall**

**Successfully completed training in**

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
FGL	General Ledger	FAS	Asset Register
FRE	Financial Reporting	STO	Stock Control
SPR	Procurement	TRE	Retail Sales
TRR	Restaurant Sales	TGA	Gallery Sales
HRE	Reservations	HFO	Front Office
HSK	Housekeeping	WST	Workshop and Service Tickets
ASP	Spa Scheduling	AGO	Golf Management
ACT	Activity Scheduling	REA	Real Estate Register
RLE	Leasing Control	RTS	Timeshare Operations
MDB	Database Maintenance		

**and is a competent user of the  
CiMSO software suite Version 3**

Jean Francois le Roux  
Manager: Operations  
30 March 2011



Cheryl le Roux  
Product Development Manager  
Certificate 970