



# Competency Certificate

This is to certify that

**Hanis Bt Aziz**

**Successfully completed training in**

CRM

Customer Relations

**and is a competent user of the  
CIMSO software suite Version 3.85**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux  
Manager: Operations  
24 May 2011



**Hospitality & Business** Skills Development Administrator  
**Management School**

A handwritten signature in black ink, appearing to read 'Keishia Robinson'.

Keishia Robinson  
Certificate 951