



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Pandu Mkiafongkie

Successfully completed training in

| | |
|-----|---------------------|
| CRM | Client Relations |
| COM | Communications |
| FTR | Transactions |
| FRE | Financial Reporting |
| HRE | Reservations |
| HFO | Front Office |

**and is a competent user of the
Cimso software suite Version 3.85**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
24 May 2011



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 918