



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Abigail Smith**

**Successfully completed training in**

FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales

**and is a competent user of the  
CiMSO software suite Version 3.85**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux  
Manager: Operations  
11 April 2011



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux  
Product Development Manager  
Certificate 899