Hospitality & Business
Management School

Competency Certificate

This is to certify that

Martin Johnson

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
FRE	Financial Reporting
HRE	Reservations
HFO	Front Office

and is a competent user of the
CiMSO software suite Version 3.85

Jean Francois le Roux
Manager: Operations
11 April 2011

Cheryl le Roux
Product Development Manager
Certificate 889