



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Carmen McIntosh**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FRE	Financial Reporting
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
Cimso software suite Version 3.85**

Jean Francois le Roux  
Manager: Operations  
11 April 2011



Cheryl le Roux  
Product Development Manager  
Certificate 881