Hospitality & Business
Management School

# Competency Certificate

This is to certify that

## Yemisi Ogungbesan

**Successfully completed training in**

| | |
|---|---|
| CRM | Client Relations |
| COM | Communications |
| HRE | Reservations |
| HFO | Front Office |

**and is a competent user of the**
**CiMSO software suite Version 3.83**

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL * CiMSO

Jean Francois le Roux
Manager: Operations
30 November 2010

Cheryl le Roux
Product Development Manager
Certificate 833