



# Competency Certificate

This is to certify that

**Rita Okeibunor**

**Successfully completed training in**

CRM	Customer Relations
COM	Communications
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
CIMSO software suite Version 3.83**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux  
Manager: Operations  
30 November 2010



**Hospitality & Business** Skills Development Administrator  
**Management School**

A handwritten signature in black ink, appearing to read 'Keishia Robinson'.

Keishia Robinson

Certificate 831