



Competency Certificate

This is to certify that

Alistair Osner

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions

**and is a competent user of the
CimSO software suite Version 3.85**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
30 September 2010



**Hospitality & Business
Management School**

A handwritten signature in black ink, appearing to read "Keishia Lou Robinson".

Keishia Lou Robinson
Skills Development Practitioner
Certificate 764