

Hospitality & Business Management School

Competency Certificate

This is to certify that

Marease Terblanche

Successfully completed training in

CRM Client Relations
COM Communications
HRE Reservations
HFO Front Office

and is a competent user of the CiMSO software suite Version 3.85

Jean Francois le Roux Manager: Operations 30 September 2010



Cheryl le Roux

Cheryl le Roux
Product Development Manager
Certificate 757