



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Lungiswa Mhlola

Successfully completed training in

| | |
|-----|------------------|
| CRM | Client Relations |
| COM | Communications |
| HRE | Reservations |
| HFO | Front Office |

**and is a competent user of the
CiMSO software suite Version 3.85**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
30 September 2010



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 743