

Hospitality & Business Management School

## **Competency Certificate**

This is to certify that

## Anele Mali

## Successfully completed training in

CRM Client Relations
COM Communications
TRR Restaurant Sales
HRE Reservations
HFO Front Office

and is a competent user of the CiMSO software suite Version 3.85

Jean Francois le Roux Manager: Operations 30 September 2010



Cheryl le Roux Product Development Manager

feRoux

Certificate 737