



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Fiona Muller**

## Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ASP	Spa Scheduling

**and is a competent user of the  
Cimso software suite Version 3.85**

Jean Francois le Roux  
Manager: Operations  
30 September 2010



Cheryl le Roux  
Product Development Manager  
Certificate 732