

Hospitality & Business Management School

Competency Certificate

This is to certify that

Wynand van Zyl

Successfully completed training in

| CRM | Client Relations |
|-----|---------------------|
| COM | Communications |
| FDR | Debtors Control |
| FCR | Creditors Control |
| FTR | Transactions |
| FGL | General Ledger |
| STO | Stock Control |
| SPR | Procurement |
| TRR | Restaurant Sales |
| HRE | Reservations |
| HFO | Front Office |
| ACT | Activity Scheduling |

and is a competent user of the CiMSO software suite Version 3

Jeen Francois le Roux Manager: Operations 22 August 2009



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Cheryl le Roux Product Development Manager Certificate 719