



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Andre Burger

Successfully completed training in

CRM	Client Relations
CME	Membership
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ACT	Activity Scheduling

**and is a competent user of the
CimSO software suite Version 3**

Jean Francois le Roux
Manager: Operations
18 June 2009



Cheryl le Roux
Product Development Manager
Certificate 708