

Hospitality & Business Management School

Competency Certificate

This is to certify that

William De Reuck

Successfully completed training in

CRM	Client Relations
CME	Membership
FCR	Creditors Control
STO	Stock Control
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

and is a competent user of the CiMSO software suite Version 3

Jeen Francois le Roux Manager: Operations 18 June 2009



Sharida Baw

Cheryl le Roux Product Development Manager Certificate 706