



Competency Certificate

This is to certify that

Sam Silal

Successfully completed training in

CRM	Client Relations
FTR	Transactions
STO	Stock Control
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version 3**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux
Manager: Operations
31 March 2009



**Hospitality & Business
Management School**

A handwritten signature in black ink, appearing to read 'Keishia Lou Robinson'.

Keishia Lou Robinson
Skills Development Practitioner
Certificate 692