



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Deidre Nienaber

Successfully completed training in

| | |
|-----|-------------------|
| CRM | Client Relations |
| FDR | Debtors Control |
| FCR | Creditors Control |
| FTR | Transactions |
| STO | Stock Control |
| TRE | Retail Sales |
| TRR | Restaurant Sales |
| HRE | Reservations |
| HFO | Front Office |

**and is a competent user of the
CiMSO software suite Version 3**

Jean Francois le Roux
Manager: Operations
27 March 2009



Cheryl le Roux
Product Development Manager
Certificate 682