



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Johann van Graan

Successfully completed training in

| | |
|-----|-------------------|
| CRM | Client Relations |
| FDR | Debtors Control |
| FCR | Creditors Control |
| FTR | Transactions |
| STO | Stock Control |
| TRE | Retail Sales |

**and is a competent user of the
CiMSO software suite Version 3**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
19 March 2009



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 646