



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Rudi Smit**

**Successfully completed training in**

CRM	Client Relations
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
HRE	Reservations

**and is a competent user of the  
CiMSO software suite Version 3**

A handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
19 March 2009



A handwritten signature in blue ink.

Cheryl le Roux  
Product Development Manager  
Certificate 641