



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Louise Angelo**

**Successfully completed training in**

CRM	Client Relations
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
CiMSO software suite Version 3**

Jean Francois le Roux  
Manager: Operations  
23 January 2009



Cheryl le Roux  
Product Development Manager  
Certificate 635