Hospitality & Business
Management School

Competency Certificate

This is to certify that

Ilse Fortuin

Successfully completed training in

CRM	Client Relations
TRE	Retail Sales
ASP	Spa Scheduling

and is a competent user of the
CiMSO software suite Version 3

Jean Francois le Roux
Manager: Operations
13 August 2008

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL * CiMSO

Cheryl le Roux
Product Development Manager
Certificate 621