



Competency Certificate

This is to certify that

Marlene Van Nieuwenhuizen

Successfully completed training in

CRM	Customer Relations
CME	Membership
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CimSO software suite Version 3**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
29 May 2008



Hospitality & Business Skills Development Administrator
Management School

A handwritten signature in black ink, appearing to read "Keishia Robinson".

Keishia Robinson
Certificate 563