



Competency Certificate

This is to certify that

Christina Lam

Successfully completed training in

CRM	Customer Relations
CME	Membership
HRE	Reservations

**and is a competent user of the
CIMSO software suite Version 3.82**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux
Manager: Operations
22 November 2007



Hospitality & Business Skills Development Administrator
Management School Certificate 481

A handwritten signature in black ink, appearing to read 'Keishia Robinson'.

Keishia Robinson