Hospitality & Business
Management School

Competency Certificate

This is to certify that

Yasren Baizura Yusof

Successfully completed training in

CRM	Client Relations
CME	Membership
HRE	Reservations

and is a competent user of the
CiMSO software suite Version 3.82

Jean Francois le Roux
Manager: Operations
22 November 2007

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL * CiMSO

Cheryl le Roux
Product Development Manager
Certificate 464