

Hospitality & Business Management School

Competency Certificate

This is to certify that

Jasni Bin Rubinsin

Successfully completed training in

CRM Client Relations
CME Membership

and is a competent user of the CiMSO software suite Version 3.82

Jeen Francois le Roux Manager: Operations 22 November 2007



Cheryl le Roux Product Development Manager

Certificate 457