

Hospitality & Business Management School

Competency Certificate

This is to certify that

Emilly Raphael

Successfully completed training in

CRM Client Relations
HRE Reservations
HFO Front Office

and is a competent user of the CiMSO software suite Version 3

Jean Francois le Roux Manager: Operations 30 October 2007



Cheryl le Roux

Product Development Manager Certificate 367