

Hospitality & Business Management School

Competency Certificate

This is to certify that

Deidre Nienaber

Successfully completed training in

CRM **Client Relations** CME Membership **Transactions** FTR

and is a competent user of the CiMSO software suite Version 3

Jean Francois le Roux Manager: Operations 20 June 2007



Cheryl le Roux Product Development Manager

Certificate 326