

Hospitality & Business Management School

Competency Certificate

This is to certify that

Johann Joubert

Successfully completed training in

CRM Client Relations
COM Communications
FTR Transactions
STO Stock Control
ASP Spa Scheduling

and is a competent user of the CiMSO software suite Version 3

Jeen Francois le Roux Manager: Operations 29 March 2007



Cheryl le Roux Product Development Manager

Certificate 261