Hospitality & Business
Management School

Competency Certificate

This is to certify that

Mcebisi Gqola

Successfully completed training in

CRM	Client Relations
FTR	Transactions
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

and is a competent user of the
CiMSO software suite Version 3

Jean Francois le Roux
Manager: Operations
03 November 2006

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL *

Cheryl le Roux
Product Development Manager
Certificate 140