



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Alina Ndimute Hailonga

Successfully completed training in

CRM	Client Relations
FTR	Transactions
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ASP	Spa Scheduling

**and is a competent user of the
CimSO software suite Version 3**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
20 April 2006



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 83