Hospitality & Business
Management School

Competency Certificate

This is to certify that

Jean Erasmus

Successfully completed training in

CRM Client Relations

and is a competent user of the
CiMSO software suite Version 3

Jean Francois le Roux
Manager: Operations
21 July 2005

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL *

Cheryl le Roux
Product Development Manager
Certificate 31