



Hospitality & Business
Management School

Attendance Certificate

This is to confirm that

Kim Lauren

Attended training in

CRM	Client Relations
COM	Communications
HRE	Reservations

of the CiMSO software suite Version 444

A stylized, handwritten signature in black ink, appearing to read "JF le Roux".

Jean Francois le Roux
Manager: Operations
10 September 2026



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 4281