



Hospitality & Business
Management School

Attendance Certificate

This is to confirm that

Beatrice Swartz

Attended training in

CRM	Client Relations
FTR	Transactions
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

of the CIMSO software suite Version 442

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux
Manager: Operations
01 June 2026



A handwritten signature in blue ink, appearing to read 'Cheryl le Roux'.

Cheryl le Roux
Product Development Manager
Certificate 4265